

Santa Rosa Clerk of Court and Comptroller's Office Offers Expanded Payment Options for its Customers

Customers are now able to establish payment plans using automated withdrawals from their checking account or credit card. Either of these methods allows the customer to set up their withdrawal plan without worrying about missing payments. The customer's authorized pre-agreed upon amounts will be deducted on the same day of each month from their checking accounts or charged to their credit cards. It is easy to establish, resolves the late payment fees issue and the customer need not remember when the payment is due. The customer will receive, each month, a recorded phone message from the Clerk's office reminding them of their automatic bank draft or credit card charge.

When the customer's account is paid in full, reaches a zero balance, withdrawals are stopped and the customer's file is closed.

If a customer wants the automated process to stop they should send their written request to the Santa Rosa County Courthouse. The request should be mailed by the customer so that it arrives at the Court House at least five days prior to the next withdrawal date. Any questions can be answered by calling the Courthouse Information Desk at 850-981-5554.

Clerk of Court Don Spencer said "We want to make it as easy as possible for the customer to meet their court obligations. By signing up for this program the customer no longer has to come to the Courthouse to make their payment, pay postage to mail in their payment, or worry about missing their payment. It is a good program for our customers."